

SOUTHOE AND MIDLOE PARISH COUNCIL

INFORMATION TECHNOLOGY (IT) POLICY

Adopted 23 March 2026

1. Introduction

Southoe and Midloe Parish Council recognises the importance of effective and secure information technology (IT) and email usage in supporting its business, operations, and communications.

This policy outlines the guidelines and responsibilities for the appropriate use of IT resources and email by Council members, employees, volunteers and contractors.

2. Scope

This policy applies to all individuals who use Southoe and Midloe Parish Council's IT resources, including computers, networks, software, devices, data and email accounts.

3. Acceptable use of IT resources and email

Southoe and Midloe Parish Council IT resources and email accounts are to be used for official council-related activities and tasks. Limited personal use is permitted, provided it does not interfere with work responsibilities or violate any part of this policy. All users must adhere to ethical standards, respect copyright and intellectual property rights, and avoid accessing inappropriate or offensive content.

4. Device and Software Usage

Where possible, authorised devices, software and applications will be provided by Southoe and Midloe Parish Council for work-related tasks.

Unauthorised installation of software on authorised devices, including personal software, is strictly prohibited due to security concerns.

5. Data Management and Security

All sensitive and confidential Southoe and Midloe Parish Council data should be stored and transmitted securely using approved methods. Regular data backups should be performed to prevent data loss, and secure data destruction methods should be used when necessary.

6. Network and Internet Usage

Southoe and Midloe Parish Council's network and internet connections should be used responsibly and efficiently for official purposes. Downloading and sharing copyrighted material without proper authorisation is prohibited.

7. **Email Communication**

Email accounts provided by Southoe and Midloe Parish Council are for official communication only. Emails should be professional and respectful in tone. Confidential or sensitive information must not be sent via email unless it is encrypted.

Be cautious with attachments and links to avoid phishing and malware. Verify the source before opening any attachments or clicking on links.

8. **Password and Account Security**

Southoe and Midloe Parish Council users are responsible for maintaining the security of their accounts and passwords. Passwords should be strong and not shared with others. Regular password changes are encouraged to enhance security.

9. **Mobile Devices and Remote Work**

Mobile devices provided by Southoe and Midloe Parish Council should be secured with passcodes and/or biometric authentication. When working remotely, users should follow the same security practices as if they were in the office.

10. **Email Monitoring**

Southoe and Midloe Parish Council reserves the right to monitor email communications to ensure compliance with this policy and relevant laws. Monitoring will be conducted in accordance with the Data Protection Act and GDPR.

11. **Retention and Archiving**

Emails should be retained and archived in accordance with legal and regulatory requirements. Regularly review and delete unnecessary emails to maintain an organized inbox.

12. **Reporting Security Incidents**

All suspected security breaches or incidents should be reported immediately to the Clerk for investigation and resolution. Report any email-related security incidents or breaches to the Clerk.

13. **Training and Awareness**

Southoe and Midloe Parish Council will provide training and resources when necessary, to educate users about IT security best practices, privacy concerns and technology updates.

14. **Compliance and Consequences**

Breach of this IT and Email policy may result in the suspension of IT privileges and further consequences as deemed appropriate.

15. **Policy review**

This policy will be reviewed two yearly to ensure its relevance and effectiveness. Updates may be made to address emerging technology trends and security measures.

16. Contacts

For IT-related enquiries or assistance, users can contact the Clerk.

All staff and Councillors are responsible for the safety and security of Southoe and Midloe Parish Council's IT and email systems. By adhering to this IT and Email Policy, Southoe and Midloe Parish Council aims to create a secure and efficient IT environment.

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